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The City of North Little Rock

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DIRECTOR



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CODE ENFORCEMENT DEPARTMENT

May 15th 2024

Re: Knight Development (Hickory View Apartments)
2503 Division, North Little Rock, AR

Dear Mayor Hartwick

Code Enforcement has only received 2 complaints from tenants in the past year for this complex and both issues were resolved to the tenants and Code Enforcement satisfaction.

We attempted to conduct an inspection of the complex after tenants showed up at city council with complaints, however the tenants would not allow us to enter. We were told and activist group made the complaint not them.

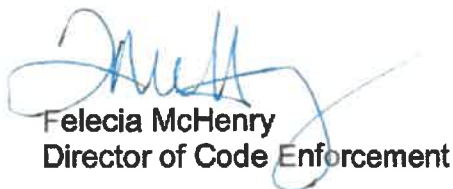
The tenants along with individual that do not live in the complex continue to come to the City Council Hearings to voice their concerns to the council, they have been told numerous times the protocol is to:

- First notify the building manager and give them the opportunity to correct the violation. Submit all complaints in writing, if their issue is not resolved.
- Second contact the Code Enforcement, you will need to schedule an appointment with an inspector, you will need to sign a consent for us to inspect your apartment. We would then notify the management and the owner of your concerns and work with them until there is a resolution.

I have reached out to NLR Housing Authority, Knight Development and the Property Manager, regarding the complaints and advised them to reach out to the tenants again.

My office will follow-up

Thanks


Felecia McHenry
Director of Code Enforcement

FILED _____ A.M. 12:53 P.M.
BY via email
DATE 5/14/2024
Diane Whitbey, City Clerk and Collector
North Little Rock, Arkansas
RECEIVED by [Signature]