

#2

Subject: FW: Cassandra Williamson

FILED _____ **A.M.** 12:10 **P.M.**

BY Belinda Snow - via email

From: Belinda Snow <belinda.snow@northbridgehs.org>

Sent: Tuesday, October 24, 2023 4:01 PM

To: Whitbey, Diane <DWhitbey@nlr.ar.gov>

Cc: Hartwick, Terry <THartwick@nlr.ar.gov>; Chastain, Stacia <SChastain@nlr.ar.gov>

Subject: RE: Cassandra Williamson

DATE 10-25-23

Diane Whitbey, City Clerk and Collector
North Little Rock, Arkansas

RECEIVED by R. Thomas

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Good afternoon:

We have spoken with Ms. Williamson multiple times. I personally witnessed the conversation between Ms. Williamson and Nakesha Primus, the Section 8 Manager on 9/27/2023, wherein Ms. Williamson shared her concern about the delinquent rent and late fee charges on her rent account. Ms. Primus agreed with Ms. Williamson that based on her documentation it did not appear she had an outstanding balance. We suggested she send the documentation directly to the apartment's management office. The PHA does not owe anything on Ms. Williamson's account.

On 10/11/2023 I spoke with a gentleman from ACORN regarding Ms. Williamson's situation and explained the same thing to him. I suggested Ms. Williamson contact the corporate office or come to the Section 8 office and sit while we contact management on her behalf. She has not done that.

Following the 10/24 2023 call from Mayor Hartwick concerning Ms. Williamson visit to the council meeting, Ms. Primus spoke with the apartment manager. The manager agreed that Ms. Williamson does not have an outstanding balance. According to the manager, they were having problems correcting that information in their system. But because she had information that Ms. Williamson had engaged an attorney; per company protocol she was no longer able to discuss the matter with Ms. Williamson. It had to be referred to the corporate office.

Ms. Williamson was in the Section 8 office the afternoon of 10/24/2023 and visited with Ms. Primus. Ms. Primus reviewed Ms. Williamson's documentation again, and again explained to her that we, the PHA, could not resolve the issue. Ms. Primus tried to contact the apartment management while Ms. Williamson was in the office but did not receive and answer.

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Ms. Williamson did confirm she is working with an attorney. We suggest Ms. Williamson have her attorney contact the corporate office.

Respectfully,

Belinda Snow, Executive Director

From: DWhitbey@nlr.ar.gov <DWhitbey@nlr.ar.gov>
Sent: Tuesday, October 24, 2023 11:33 AM
To: Belinda Snow <belinda.snow@northbridgehs.org>
Cc: THartwick@nlr.ar.gov; SChastain@nlr.ar.gov
Subject: Cassandra Williamson

Belinda,

Below is what Ms. Williamson said during the council meeting last night. She added at the end that her coordinator is Ms. Courtney.

Ms. Cassandra Williamson lives in Richsmith Lane Apartments. She continues to have issues at her apartment. She said she has receipts from where she paid her rent, however, she is being charged late fees of \$25.00 (first day) then \$5.00 per day after. She said Section 8 Housing may not be paying their part but she is paying hers. Mayor Hartwick asked if she had talked to Ms. Belinda Snow, Housing Authority Director. Ms. Williamson said she won't talk to anyone and never did call. Mayor Hartwick said he would call Ms. Snow on her behalf. Ms. Williamson said she would like for someone to go over the ledger with her. Her payment is \$254.00. This is effecting her credit score.

TY!