



# ASSISTANCE PROGRAM FOR SERVICE LINE BENEATH A PUBLIC STREET APPLICATION

Applicant Name: \_\_\_\_\_

Phone Number: \_\_\_\_\_ Email Address: \_\_\_\_\_

Work Site Address: \_\_\_\_\_  
(Number | Street Name | Suffix | City | State | Zip Code)

Resident Name: \_\_\_\_\_ Phone Number: \_\_\_\_\_

Same as applicant Email Address: \_\_\_\_\_

Owner Name: \_\_\_\_\_ Phone Number: \_\_\_\_\_

Same as applicant Email Address: \_\_\_\_\_

When was private service line constructed? \_\_\_\_\_ When did you first experience problem? \_\_\_\_\_

Approximate age of private service line? \_\_\_\_\_ Material of private service line? \_\_\_\_\_

Private service line flowing or backed-up at this time? \_\_\_\_\_

Did a Master Plumber/Drain Cleaner attempt to clear a blockage? \_\_\_\_\_ What was found? \_\_\_\_\_

### FOLLOWING GUIDELINES MUST BE MET TO PARTICIPATE IN THE NLRW ASSISTANCE PROGRAM FOR SERVICE LINES BENEATH A PUBLIC STREET

- APPLICATION AND \$350.00 FEE MUST BE RECEIVED BY NLRW BEFORE REPAIR/REPLACEMENT OF SERVICE LINE BEGINS.
- THE SERVICE LINE BETWEEN THE HOUSE AND THE PROPERTY LINE MUST MEET SPECIFICATIONS FOR APPROVED MATERIALS AND INTEGRITY BY NLRW
- A DOUBLE CLEANOUT MUST BE INSTALLED BETWEEN THE PROPERTY LINE AND STREET AT A LOCATION APPROVED BY NLRW.
- SERVICE LINE BENEATH THE STREET MUST BE FREE OF OBSTRUCTIONS FOR INVESTIGATION BY NLRW.
- NLRW WILL VERIFY THAT THE ABOVE ITEMS HAVE BEEN SATISFIED, INVESTIGATE THE SERVICE LINE BENEATH THE STREET, THEN MAKE A RECOMMENDATION FOR CORRECTIVE ACTION.

### NORTH LITTLE ROCK WASTEWATER STAFF ACTIONS AND RECOMMENDATIONS TO BE FILLED OUT BY NLRW STAFF ONLY

Date of investigation: \_\_\_\_\_ Investigation Performed By: \_\_\_\_\_

Service Line Material  Clay  Orangeburg  Cast Iron  Concrete  Unknown  Other: \_\_\_\_\_

Double Cleanout Installed Properly?  Yes  No

Able to Televis Service Line  Unable to Televis Service Line

Visible Defects: \_\_\_\_\_

Recommendations:  Reject Application  Replace Service Line  Other: \_\_\_\_\_

Recommendation Approved:  Yes  No By: \_\_\_\_\_

Applicant Notified:  Yes  No Date: \_\_\_\_\_ By: \_\_\_\_\_