

RESOLUTION NO. ____

A RESOLUTION WAIVING FORMAL BIDDING REQUIREMENTS AND AUTHORIZING THE RENEWAL OF ANNUAL SOFTWARE SUPPORT AGREEMENTS WITH SOUTHERN SOFTWARE, INC.; AND FOR OTHER PURPOSES.

WHEREAS, Ark. Code Ann. § 14-58-303(b)(2)(B) provides that the City Council by resolution may waive the competitive bidding for purchases exceeding the amount of \$42,921 where bidding is not feasible or practical, or as provided under § 14-58-104; and

WHEREAS, pursuant to Ark. Code Ann. § 14-58-104(18), the City Council may approve the renewal or extension of an existing contract; and

WHEREAS, Southern Software, Inc., 150 Perry Drive, Southern Pines, NC 28387 ("Southern Software"), created the systems used by the City of North Little Rock to allow the Police Department (NLRPD) and the 911 Call Center to communicate, dispatch and track personnel while on shift; and

WHEREAS, the City wishes to renew the Southern Software Annual Software Support Agreements (attached hereto, collectively, as Exhibit A); and

WHEREAS, the total cost of the Agreements is Eighty Four Thousand Nine Hundred Thirty Four and 00/100 Dollars (\$84,934.00).

NOW, THEREFORE, BE IT ORDAINED BY THE CITY COUNCIL OF THE CITY OF NORTH LITTLE ROCK, ARKANSAS:

SECTION 1: That formal bidding is hereby waived in connection with the renewal of the Annual Software Support Agreements with Southern Software, Inc. for a total amount of Eighty Four Thousand Nine Hundred Thirty Four and 00/100 Dollars (\$84,934.00).

SECTION 2: That the cost of the renewals in the amount of \$84,934.00 shall be paid from the 2026 Information Technology Department Budget.

SECTION 3: That the provisions of this Resolution are hereby declared to be severable, and if any section, phrase or provision shall be declared or held invalid, such invalidity shall not affect the remainder of the sections, phrases or provisions.

SECTION 4: That this Resolution shall be in full force and effect from and after its passage and approval.

PASSED:

APPROVED:

Mayor Terry C. Hartwick

SPONSOR:

TERRY C. Hartwick
Mayor Terry C. Hartwick *by AF*

ATTEST:

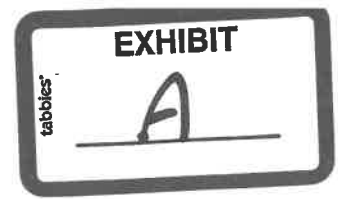
Diane Whitbey, City Clerk

APPROVED AS TO FORM:

Amy Beckman Fields
Amy Beckman Fields, City Attorney

PREPARED BY THE OFFICE OF THE CITY ATTORNEY/kt

FILED	<u>10:44</u>	A.M.	_____	P.M.
By	<u>Amy Fields</u>			
DATE	<u>2-3-26</u>			
Diane Whitbey, City Clerk and Collector North Little Rock, Arkansas				
RECEIVED BY	<u><i>[Signature]</i></u>			



Benefits

- The Software Support Agreement only covers software developed by Southern Software.
- Toll-free telephone support, Monday through Friday, 8:30 a.m. to 5:00 p.m., EST.
- Software Updates for Southern Software products.
- Remote System Support.
- Annual User's Conference.
- Free hardware/network assessments for upgrades.
- Free follow-up/new employee training at Southern Software's office.
- Free web training.

System Access/Customer Responsibility

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This Annual Software Support Agreement provides coverage that begins December 1, 2026 and ends November 30, 2027.

RMS Annual Support \$13,775.00

By signing this document, you are confirming that you have read and understand the terms and conditions of the annual support agreement.

Important - Support Renewal Clause

A lapse in support renewal will require that all outstanding support balances be paid in full prior to reinstatement of support. Support fees are non-refundable.

Customer Representative Signature

Date

NORTH LITTLE ROCK PD, AR - (RMS)

Name of Department

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NORTH LITTLE ROCK PD , AR - (CAD)

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This Annual Software Support Agreement provides coverage that begins May 7, 2027 and ends May 6, 2028.

Messaging & Email Annual Support \$795.00

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Customer Representative Signature

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NORTH LITTLE ROCK PD , AR - (MESSAGING & EMAIL)

Name of Department

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The customer agrees to provide a dedicated computer capable of remote access for support purposes. The computer designated for remote connectivity shall allow access to all computers on the network requiring support.

This Annual Software Support Agreement provides coverage that begins July 29, 2026 and ends July 28, 2027.

PSAware Annual Support \$5,355.00

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NORTH LITTLE ROCK PD , AR - (PSAWARE)

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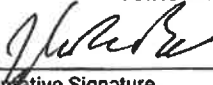
This Annual Software Support Agreement provides coverage that begins August 1, 2026 and ends July 31, 2027.

DSN Annual Support \$0.00

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