

#4

Shinn, Talor

From: Fisher, Julie
Sent: Monday, June 24, 2019 2:34 PM
To: Thomas, Katelyn; Shinn, Talor
Subject: FW: NLR Electric crews - great job!

Council communications, please.

From: Kim Smith
Sent: Friday, June 21, 2019 9:38 AM
To: Mayor <Mayor@nlr.ar.gov>
Subject: NLR Electric crews - great job!

Mayor Smith,

I wanted to let you know of our experience last night with a North Little Rock Electric crew that was working in our neighborhood. We live on Calico Creek Drive in Overbrook and our entire neighborhood was without power yesterday and last night. There were four very large NLR Electric trucks and countless workman in our neighborhood working tirelessly to restore our power. Of course, every car that passed by and every neighbor outside was asking numerous questions, as was I! They were all very gracious, polite and forthcoming with information on the status of the problem and the anticipated repairs.

After our lights flickered on and it was apparent our power had been fully restored, my husband and I discussed it and decided to buy dinner for those guys who were very hot and tired working hard so that the rest of us wouldn't have to be uncomfortable. I took \$100 over to the crew and offered to buy their dinner. They all thanked me but refused to take the money. I even said I would never tell anyone I gave it to them and "No m'am, we can't accept that but thank you" was the response. Finally, a gentleman I assumed to be the crew leader came over, I offered the money to him and asked him to feed his crew on us and again, he also refused to take the money. They did finally accept some cold water! The crew leader said "The best thing you can do for us is to let the Mayor know we did a good job". So admirable!

I believe they told me they were Chris Nichols and Shane, and I think they said Crew 66. These men deserve to be recognized for, not only their refusal to take money from a NLR Electric customer, but their professionalism and hard work. Thank you for employing such men!

Kim Smith

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BY email(julie)
DATE 6-24-19
Diane Whitbey, City Clerk and Collector
North Little Rock, Arkansas
RECEIVED by 